



PUBLIC DOSSIER DOCUMENT - ENGLISH TRANSLATION - 27 AUGUST 2026

Final formal warning

An anonymised English translation of the complete email sent to Mayor Wever, with the Municipality of Heerlen copied.

Independent English translation for public access. The Dutch source document remains authoritative.

SENDER	[name and email address redacted]
TO	Mayor R. Wever <r.wever@heerlen.nl>
CC	Municipality of Heerlen <gemeente@heerlen.nl>
DATE	27 August 2026 - 14:44 CEST
SUBJECT	FINAL FORMAL WARNING - PULSE-TWIN response deadline expires today

Message text

Dear Mr Wever,
Dear members of the Municipal Executive,

On 29 July 2026 I sent Mayor Wever my research report on AI, digital surveillance and data processing in Heerlen's public space, with particular attention to PULSE-TWIN and the Social Digital Twin. I expressly requested an acknowledgement of receipt, circulation to the relevant officials, and separate, verifiable answers to seven governance questions.

Because no response was received, I sent a reminder on 20 August 2026. In that message, I requested confirmation of receipt and a specific response date no later than Thursday, 27 August 2026.

That deadline expires today. Up to this moment I still have:

- no acknowledgement of receipt;
- no substantive response;
- no information about circulation or handling;
- no specific date on which the requested answers will be provided.

I consider it unacceptable, and inconsistent with careful, transparent and accessible public administration, that a serious and specific request on a matter of administrative and public importance has remained entirely unanswered for almost a month, even after a reminder setting a clear deadline. Complete silence is not adequate handling.

I therefore expect the following before the end of today:

1. confirmation of receipt of my email of 29 July, the report and the reminder of 20 August;
2. confirmation of whether the report has been circulated to the relevant portfolio holders, the municipal secretary, the Data Protection Officer and the responsible policy and project teams;
3. a specific date on which the seven questions will be answered separately and in a verifiable manner.



If no response is received today either, I will lodge a formal complaint on Friday, 28 August 2026 under Chapter 9 of the Dutch General Administrative Law Act, addressed to the Municipal Executive and the complaints coordinator. I will request registration, an acknowledgement of receipt with a reference number, and handling by an official who was not involved in the conduct complained of.

The absence of a response and the subsequent complaint will also be recorded factually and chronologically in the public dossier at <https://pulse-twin-heerlen.nl>. This is not a threat, but a consequence of the chosen public and verifiable dossier structure.

This is the final warning. No further response deadline will be granted.

I request that all communications be made exclusively in writing by email.

Yours sincerely,

[name redacted]

[place of residence redacted]

[email address redacted]

This independent translation was prepared for public information. It was not sent as a separate email and does not replace the Dutch source message. The Dutch original remains authoritative. Private sender details and non-relevant technical email headers have been removed.