



PUBLIC DOSSIER DOCUMENT - ENGLISH TRANSLATION - 27 AUGUST 2026

Automated acknowledgement

An anonymised English translation of the automated response received from the Municipality of Heerlen after the final formal warning.

Independent English translation for public access. The Dutch source document remains authoritative.

SENDER	Municipality of Heerlen - automated message
TO	[name and email address redacted]
DATE	27 August 2026 - 14:44 CEST
SUBJECT	Automatic reply: FINAL FORMAL WARNING - PULSE-TWIN response deadline expires today

Message text

Dear reader,

Thank you for your email to the Municipality of Heerlen. We will process your request or enquiry as soon as possible.

Our website, www.heerlen.nl, contains extensive information about the Municipality of Heerlen, including opening hours, products and services, official announcements, roadworks, events, Sunday shopping dates and projects.

You can also arrange matters with the municipality online. For example, you can make an appointment at the public service desk, request an extract from the Personal Records Database or a copy of a civil-status certificate, report a change of address, and much more.

Is there a nuisance issue or is something broken in Heerlen? Report it directly to the relevant department at <https://melding.heerlen.nl/>. Urgent reports can be submitted 24 hours a day, seven days a week by calling +31 (0) 45 560 50 40.

The Customer Contact Centre can be reached by telephone on 14 045, or from abroad on +31 45 560 5040, on working days from 8:30 a.m. to 5:00 p.m.

Greetings from Heerlen,

Customer Contact Centre

Heerlen

Municipality of Heerlen, Public Services, PO Box 1, 6400 AA Heerlen, visiting address: Geleenstraat 25, Heerlen, telephone: 14 045.

This independent translation was prepared for public information. It was not sent by the Municipality in English and does not replace the Dutch source message. The Dutch original remains authoritative. The automated reply confirms receipt through the general municipal channel but contains no case number, assigned handler or substantive response.